

This is information that will be useful for people living in Tsurumi Ward.
Please keep it at your home and use it.



There are approximately 295,000 people who live in Tsurumi Ward.
Approximately 14,000 of them are foreigners.
The Tsurumi Ward Office is working hard so that different kinds of people can understand each other and live together.



■ City of Yokohama Call Center

We offer information about various procedures, facilities, and events in City of Yokohama and Tsurumi Ward.

Tel: 045-664-2525 FAX: 045-664-2828

8: 00 – 21: 00 (Everyday including Saturdays, Sundays and Public Holidays)

Information in English, Chinese, Hangul, Spanish, Tagalog

■ Tsurumi International Exchange Lounge

You can get consultation about your daily life and acquire information.
Consultation available in English, Chinese, Korean, Spanish, Portuguese,
Vietnamese and Nepali.

Please ask us by phone which days you can receive consultation.

Tel: 045-511-5311

URL: <http://www.tsurumilounge.com/>

Address: Sea-Crane 2nd Floor, 1-31-2, Tsurumichuo, Tsurumi Ward (Right by JR Tsurumi Station)



■ Tsurumi Ward Office / Tsurumi Station West Exit Administrative Service Corner

What the Ward Office and the Administrative Service Corner can offer are different.
Please check with the City of Yokohama Call Center by phone.

《Tsurumi ward office》 Monday – Friday 8:45~17:00
2nd and 4th Saturday 9:00 – 12:00 (Close on holidays,
year-end, and New Year holidays (12/29 – 1/3)
There are days when an interpreter is stationed. Please
check with us by phone.

Address: 3-20-1, Tsurumichuo, Tsurumi Ward
Tel: 045-510-1818

《Tsurumi Station West Exit Administrative Service
Corner》

Monday – Friday 7:30 – 19:00
Saturdays and Sundays 9:00 – 17:00
(Closed on holidays, New Year, and New Year
holidays (12/29 – 1/3)

Address: 2-20, Toyookacho, Tsurumi Ward
Tel: 045-586-0975

Tsurumi Ward Website

<https://www.city.yokohama.lg.jp/tsurumi/tsurumi-lang/>



Disaster Prevention Information

Let's register in advance to acquire accurate information when a disaster occurs.

《City of Yokohama Disaster Prevention Information E-mail (Japanese)》
Please send us a blank e-mail to "entry-yokohama@bousai-mail.jp" and register.

《Tsurumi Ward Life and Disaster Prevention Map》
Available at Tsurumi Ward Office. A Disaster Information Map
in a foreign language is also available.



How to throw away garbage

The place, time and method to throw away garbage have been decided.
Please refer to "How to separate and dispose garbage and resources"
at Tsurumi Ward Office.



Police

Accidents or crimes have occurred

Tel 110
(0 yen)



Fire fighting

Fire, sudden illness or injury

Tel 119
(0 yen)

Hospital

Find a hospital near the house

● Kanagawa Medical Information Search Service

URL (Japanese):

<http://www.iryo-kensaku.jp/kanagawa/>



● Neighborhood doctor,

Medical institution search

URL (Japanese): <https://yokomed.com/>



Medical institutions at night and on holidays

When you become sick when the hospital is closed or at night

● Tsurumi Ward Holiday Emergency Medical Clinic

Sundays, holidays,

December 30th - January 3rd 10:00 - 16:00

3-4-22, Tsurumichuo, Tsurumi Ward Tel: 045-503-3851

● Yokohama City Yakan Kyubyou Center

Everyday 20:00 - 24:00

1-1, Sakuragicho, Naka Ward Tel: 045-212-3535

Electricity

TEPCO

· Start using electricity, change contracts

Tel: 0120-995-771

· When power fails

Tel: 0120-995-007

Gas

Tokyo Gas Tel: 0570-023388

*When gas smells please call the phone: 0570-002299 immediately!

Water Supply

Yokohama City Waterworks Bureau

Tel: 045-847-6262

NHK

People who own a TV television must pay a reception fee to NHK (Japan Broadcasting Corporation). Tel: 0120-151515

Phone

Please ask NTT East Tel: 116 or 0120-116-000

Post Office (letter)

Please check the post office near your house and ask.

URL (Japanese): <https://www.post.japanpost.jp/index.html>

URL (English): https://www.post.japanpost.jp/index_en.html



I want to find a house

【Kanagawa Foreign

Resident Home Support Center】

You can consult in languages other than Japanese. Be sure to call before your visit.

Tel: 045-228-1752 1-7, Tokiwacho, Naka Ward

E-mail: sumai.sc@sumasen.com



Procedure to live in Japan Extend residence period

【Foreign Resident General Information Center】

*Resident card issuance, reissue application, etc.

Tel: 0570-013904

I want to find a job

Hello Work Kawasaki

17-2, Minamimachi, Kawasaki Ward, Kawasaki City

Tel: 044-244-8609

I would like to consult about the problem of the company I am working

【Kanagawa Labor Center】

Tel: 045-633-6110 1-4, Kotobukicho, Naka Ward

【Kanagawa Labor Bureau Foreign Workers Consultation Corner】

Tel: 045-211-7351 5-77, Kitanakadori, Naka Ward

Library

I want to read a book, I want to borrow a book

【Tsurumi Library】

Tel: 045-502-4416 2-10-7, Tsurumichuo, Tsurumi Ward



Sports Center

I want to play sports

【Tsurumi Sports Center】

Tel: 045-584-5671 2-5-1, Motomiya, Tsurumi Ward

